



Patient Responsibilities: All patients have the following responsibilities, and as set forth in applicable state and federal law):

1. Demonstrate respect and consideration for Jackson's Health: Patients as well as their families/visitors are expected to recognize and respect the rights of our other patients, visitors, staff, practitioners, medical staff, office equipment and environment.
2. Requests for practitioner or medical staff changes based on sex (gender) will be considered on a case-by-case basis. Requests for changes of practitioner or other medical staff based on other protected characteristics, including but not limited to the practitioner or medical staff's age, race, ethnicity, religion or religious creed, disability, sexual orientation, gender identity or expression, color, national origin, ancestry, or membership in any other protected classes as set forth in state or federal law will not be honored. Threats, violence, disrespectful communication or harassment of any member of the Jackson Health community for any reason will not be tolerated.
3. Provision of information: Patients and their families must provide, to the best of their knowledge and ability, accurate and complete information regarding the patients' health and health care.
4. Cooperate with care plans. Assume responsibility for the consequences of refusing treatment or not following instructions and advice. Understand that inability to verbalize understanding of said consequences may result in termination of the patient-provider relationship and office discharge.
5. Follow Jackson's Health rules and regulations: Patients and their families must follow Jackson's Health rules and regulations in place to support quality care and a safe environment. This includes observing the no smoking policy of our organization.
6. Do not take pictures, videos or otherwise make any recordings on Jackson's Health premises of Jackson's Health employees (including faculty and staff), volunteers, students, residents, applicable contractors and agents, patients or visitors, absent permission from those individuals.
7. Take reasonable measures to protect your personal belongings. (Patient Lost Items)
8. Demonstrate respect and consideration to a quiet office including turning off cell phone ring tone, use of headphones if necessary, monitoring child behavior and monitoring of tone.